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State of Minnesota

HOUSE OF REPRESENTATIVES

EIGHTY-NINTH SESSION

H. F. No. 3228

03/16/2016 Authored by Murphy, E.; Schultz; Halverson; Mullery; Atkins and others
The bill was read for the first time and referred to the Committee on Health and Human Services Reform

1.1 A bill for an act
1.2 relating to MNsure; requesting an evaluation of MNsure's 2016 open enrollment
1.3 operations and performance.

1.4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.5 Section 1. EVALUATION OF MNSURE'S 2016 OPEN ENROLLMENT
1.6 OPERATIONS AND PERFORMANCE.

1.7 (a) To identify the strengths and limitations of the current MNsure model, MN.IT
1.8 shall contract with an independent organization with experience in evaluating large
1.9 information technology platforms to conduct an evaluation of MNsure's operations and
1.10 performance during the open enrollment period ending January 31, 2016. The contract
1.11 shall require the following in the evaluation:

1.12 (1) an assessment of enrollment trends in qualified health plans offered through
1.13 MNsure, the percentage of enrollees in qualified health plans accessing tax credits, the
1.14 effectiveness of MNsure's consumer outreach and education strategies, and the adequacy
1.15 of MNsure's financing;

1.16 (2) an assessment of the consumer experience in enrolling in a qualified health plan,
1.17 including comparisons with the enrollment experiences of consumers enrolling through
1.18 the federal information technology platform and with the enrollment experiences of
1.19 consumers enrolling through information technology platforms used by other state-based
1.20 marketplaces;

1.21 (3) a report on MNsure's progress in meeting the benchmarks in MNsure's
1.22 information technology development and modernization plan, including a timeline and
1.23 costs for completing the remaining functionality elements to support enrollment in
1.24 qualified health plans; and

2.1 (4) the extent to which MNsure-qualified health plan subsidies and initiatives reduce
2.2 churn, promote continuous health care coverage for consumers, and lead to better health
2.3 outcomes.

2.4 (b) In conducting the evaluation in paragraph (a), the organization must consider the
2.5 extent to which MNsure:

2.6 (1) operates a streamlined process for eligibility determinations, plan selection,
2.7 and enrollment;

2.8 (2) provides readily available, culturally competent consumer assistance to support
2.9 consumers in making informed plan selections and in enrolling;

2.10 (3) offers a user-friendly portal that supports efficient navigation through the
2.11 MNsure Web site;

2.12 (4) is cost-effective and supported by sustainable funding;

2.13 (5) allows for easy integration with health plans;

2.14 (6) provides a single access point for consumers to determine eligibility for medical
2.15 assistance and MinnesotaCare;

2.16 (7) has the capacity to support a Minnesota-specific affordability scale; and

2.17 (8) promotes continuous health care coverage for consumers to achieve better health
2.18 outcomes and containment of health care costs.

2.19 (c) MN.IT shall submit the results of the evaluation, including the findings
2.20 on the strengths and limitations of MNsure to the MNsure Legislative Oversight
2.21 Committee established under Minnesota Statutes, section 62V.11, and to the chairs and
2.22 ranking minority members of the committees and divisions in the senate and house of
2.23 representatives with jurisdiction over MNsure by January 15, 2017.