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State of Minnesota

HOUSE OF REPRESENTATIVES

NINETY-SECOND SESSION

H. F. No. 272

01/25/2021

Authored by Elkins

The bill was read for the first time and referred to the Committee on Transportation Finance and Policy

1.1 A bill for an act
1.2 relating to public safety; authorizing motor vehicle registration self-service kiosk
1.3 pilot program; requiring a report; appropriating money.

1.4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.5 Section 1. **MOTOR VEHICLE REGISTRATION SELF-SERVICE KIOSK PILOT**
1.6 **PROGRAM.**

1.7 Subdivision 1. Pilot program authorized. The Department of Public Safety Driver and
1.8 Vehicle Services Division (DVS) shall conduct a pilot program to develop, install, and
1.9 administer self-service kiosks that allow customers to renew their motor vehicle registration
1.10 pursuant to Minnesota Statutes, section 168.013, and obtain on site at the time of application
1.11 the license plate stickers proving registration is complete. Each kiosk shall be designed so
1.12 customers can complete the transaction without the assistance of a deputy registrar, but
1.13 deputy registrars must be trained on the use of the kiosks and must be available to assist
1.14 customers who request it.

1.15 Subd. 2. Development; administration. (a) The kiosk pilot program may be developed
1.16 using a vendor to provide the hardware and software necessary to accomplish the goals in
1.17 subdivisions 1 and 5. DVS may use a competitive bid process to select a vendor. DVS must
1.18 establish reasonable performance, security, technical, and financial standards to approve a
1.19 vendor. The vendor must be offered access to department facilities, staff, and technology
1.20 on a fair and reasonable basis.

1.21 (b) A kiosk is an extension of a deputy registrar office, and the kiosk's operation is
1.22 subject to approval by the commissioner. Once operational, the kiosks must be administered
1.23 by the deputy registrars in whose offices they are installed.

2.1 (c) The vendor is responsible for the maintenance and installation of all kiosks and must
2.2 ensure that all registration materials contained within the kiosks are properly handled and
2.3 accounted for.

2.4 Subd. 3. **Transaction fees.** For transactions completed via kiosks, the deputy registrar
2.5 who administers the kiosk shall retain the same filing fee or other fees retained for
2.6 transactions that are not completed with a kiosk.

2.7 Subd. 4. **Convenience fee.** DVS may assess a convenience fee for each transaction
2.8 completed using a self-service kiosk. DVS may authorize a vendor of the self-service kiosks
2.9 to retain each convenience fee collected.

2.10 Subd. 5. **Report.** By January 1, 2024, the commissioner of public safety must submit
2.11 to the legislative committees with jurisdiction over transportation policy and finance a report
2.12 on the kiosk pilot program. At a minimum, the report must include the following information:
2.13 (1) the number of completed transactions; (2) the number of failed or canceled transactions;
2.14 and (3) any recommendations to the legislature to improve the kiosk pilot program and
2.15 whether to implement it permanently, including suggested legislation.

2.16 Subd. 6. **Expiration.** The pilot program under this section expires June 30, 2024.

2.17 **EFFECTIVE DATE.** This section is effective the day following final enactment.

2.18 Sec. 2. **APPROPRIATION.**

2.19 \$..... in fiscal year 2022 is appropriated from the general fund to the commissioner of
2.20 public safety to implement the motor vehicle registration self-service kiosk pilot program
2.21 required under section 1. This is a onetime appropriation.

2.22 **EFFECTIVE DATE.** This section is effective the day following final enactment.