

2.1 (7) modify any published manual including, but not limited to, CCC Information
2.2 Services, Inc., Mitchell International, Audatex, or any other industry recognized
2.3 automated appraisal system relating to auto body repair unless agreed upon by the insurer
2.4 and the collision repair facility;

2.5 (8) fail to use a manual or system in its entirety in the appraisal of a motor vehicle
2.6 unless agreed upon by the insurer and the collision repair facility; or

2.7 (9) refuse to compensate an auto body shop for documented charges as identified
2.8 through industry recognized software programs or systems for paint and refinishing
2.9 materials in auto body repair claims.